

# GENERAL MOTORS ACCEPTANCE CORPORATION

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BRANCHES THROUGHOUT  
THE WORLD

EXECUTIVE OFFICES  
DETROIT

November 15, 2001

Sandi Jerome  
136 E. 8<sup>th</sup> Street PMB 258  
Port Angeles, WA 98362

Dear Sandi:

The presentation you gave Tuesday, November 13 for the GMAC Controllers Seminar was great. I heard so many positive comments on your presentation and the seminar as a whole. We are very appreciative that you were able to accommodate our seminar and are hopeful that we can have you back for others in the Southeast region.

There is certainly a need for GMAC to create and maintain a relationship with the controllers and office managers at the dealerships that we serve and the response from the participants reinforced that theory. Your presentation provided valuable information to the participants and helped strengthen that relationship.

Thank you again for your time and efforts in helping make our first seminar a great success. On behalf of the Charlotte Commercial Lending Center, please accept the small token of our appreciation enclosed.

Sincerely,



Jill Duncan  
Jacksonville Commercial Lending Center